

5 facts

about going digital

TV across the UK is going digital. Digital UK is the not-for-profit organisation responsible for leading the digital TV switchover.



1

The digital TV switchover is happening

- Different areas switch at different times
- To find out when you switch visit our predictive postcode checker at digitaluk.co.uk/postcodechecker or call us on **08456 50 50 50***

2

You don't have to buy a new TV

- Almost all sets can be converted with a digital box
- However, if you are thinking of getting a new TV, look for one with the logo. This means it's designed to work through switchover.

The logo looks like this: **digital** 

digitaluk

Providing independent advice.

3

You can choose how you switch to digital

Prices vary depending on which service you choose. There are two ways of going digital:

- **A one-off payment** with services such as Freeview, Freesat from Sky or freesat
- **A monthly subscription** with services such as Sky TV, Virgin Media, BT Vision or Top Up TV.

4

Switchover affects people with a Freeview service

- If you have a Freeview service you will need to re-tune your digital TV or box at switchover
- TV channels sometimes move to new frequencies and go missing. Re-tuning will bring them back. To find out how to re-tune visit digitaluk.co.uk/retuning



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The Help Scheme and Digital UK are here to help

- The Switchover Help Scheme is run by the BBC and provides older and disabled people with everything they need to switch one TV to digital. For more information please visit helpscheme.co.uk
- Digital UK offers independent advice and information about switchover.

Any questions? Please visit digitaluk.co.uk
or call **08456 50 50 50***

*Calls are free for BT customers within inclusive calling plans. Call charges from other providers may vary. The standard business hours for Digital UK's contact centre are 8am to 7pm Monday to Friday and 9am to 5pm on a Saturday, Sunday closed. Opening hours will be extended during switchover in each area. Digital UK, PO Box 26833, Kirkcaldy, KY2 9AG.