

Bringing community & voluntary groups together

Hillingdon

Association of Voluntary Services



Chair's Statement

We are all familiar with the phrase *No pain, no gain*. I find it hard to accept though that the acute pain felt within the voluntary sector, as jobs go and complete organisations close, can ever be thought of as *'gain'*.

HAVS too experienced cuts in our service and a reduction in our work force. We said farewell to four members of staff and their valued services. However we were fortunate to be able to retain a high percentage of our core staff and current projects.

We will continue to explore chances for the development and sustainability of the voluntary sector in Hillingdon and beyond. We strive to ensure that all aspects of HAVS meet the stringent requirements needed to support and encourage opportunities for future commissioning and growth throughout the sector.

An example of this is the recent work undertaken to scrutinise and update all of HAVS' policies. These will shortly be available on CD for the benefit of other organisations.

We currently have some 400 affiliated member organisations and it is encouraging that the memberships' levels of satisfaction with our services remain at 90% plus.

It just remains for me to congratulate our Chief Executive Ted Hill on receiving an MBE in this year's Queen's Birthday Honours List! My heartfelt thanks also go to our many volunteers, our Board of Trustees and our staff for yet another year of dedicated service.

Ann Chad
Chair of HAVS

Who are we?

HAVS is the Council for Voluntary Services for the London Borough of Hillingdon. Originally established in 1965, HAVS helps and supports local charities and voluntary organisations in achieving their aims.

How are we funded?

HAVS is partly funded by the London Borough of Hillingdon and, in part, from a range of grants which supports projects.

What do we do?

HAVS acts as the bridge between the voluntary and statutory sectors in Hillingdon and provides a variety of services in support of the voluntary sector.

What is our vision?

A vibrant, empowered, sustainable and developing voluntary sector.

How do we work?

HAVS is overseen by a Board of Trustees made up of unpaid people with managerial, professional and volunteering experience. Day-to-day running of HAVS is in the hands of a paid team of full and part-time managers and support staff aided by several volunteers.

Membership 400



Hillingdon Association of Voluntary Services
Annual Report 2010 – 2011

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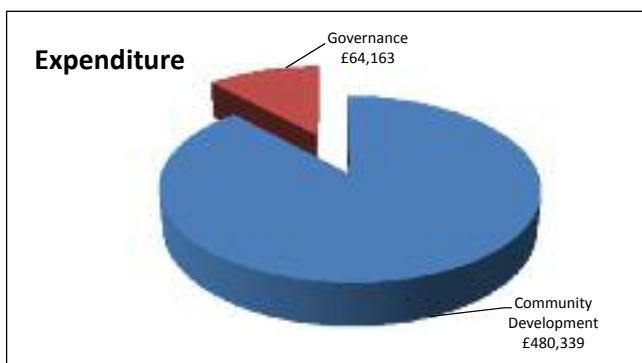
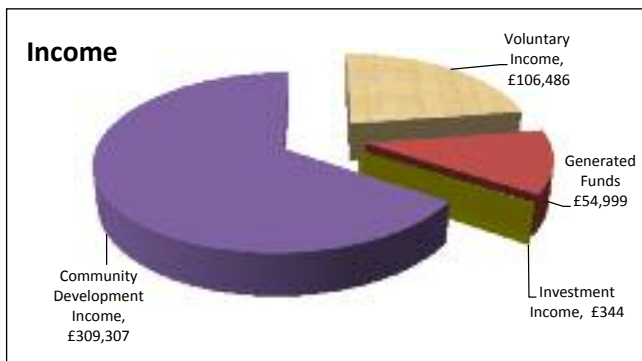
Registered Charity 1079371

Company Limited by Guarantee 3685972

Financial Statement

Year ending 31st March 2011

The summary of accounts below has been prepared from the full annual audited accounts of HAVS. A full set of accounts is available on request from the Chief Executive.



Expenditure 2010 – 2011

Total £544,502

Income 2010 – 2011

Total £471,136

The balance has been met from reserves.

Staff Team

As at 31st March 2011

Kellie Beagley	<i>Admin Assistant</i>
Catherine Herriott	<i>Health & Social Care Manager (to Jan 2011)</i>
Ted Hill	<i>Chief Executive</i>
Chelsea Jackson	<i>Volunteer Placements</i>
Tracy Johnson	<i>Volunteer Centre Manager</i>
Nella Matia	<i>Volunteer Placements</i>
Fiona Millar*	<i>Children's Services</i>
Tania Murrell	<i>Training & Quality Manager (to March 2011)</i>
Marcus Otite	<i>ICT Development Worker</i>
Vicky Peck*	<i>Office Manager</i>
Gurdip Rai	<i>HR Advisor (to Feb 2011)</i>
Moses Sarquah	<i>Finance Officer</i>
Gurpreet Sidhu	<i>Small Groups' Manager</i>
Shobhana Vijayakumar*	<i>Admin Assistant (to Feb 2011)</i>

* part-time

Volunteers

Kay Davey, Roy Mills, Gurjit Obhi, Ben West

Brunel University Placement

Jaina Hirani

Board of Trustees

Ann Chad - Chair

Judy Lever - Vice Chair

Thelma Tonkmor - Treasurer

Christine Bamigbola

Chris Beatty

Elizabeth Beggs

Promila Bhatia

Baj Mathur

Raymond Sage

Doreen West

Co-opted

Cllr John Major

Cllr David Routledge

Cllr Scott Seaman-Digby

The Board of Trustees gratefully acknowledges the tireless work of both staff and volunteers without whom we could not provide the services that we do.



INVESTOR IN PEOPLE



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Our Mission

To promote the development and support of the voluntary and community sector in the London Borough of Hillington; support and develop links between the statutory and voluntary and community sector; act as a focal point and provide a forum for the voluntary and community sector.

Our Services

Training and quality

We provide access to training and quality assurance advice and information.

Small groups' development

We provide support to groups to develop governance and sustainability.

Children, youth and families

We provide advice and support to develop organisations catering to these groups.

Health and social care

We provide advice, support, representation and a forum for organisations involved in these issues.

Human resources

We provide access to free, high quality personnel information, advice and support.

Promoting volunteering

Our Volunteer Centre helps match volunteers to organisations requiring practical help.

ICT

We offer organisations expert help in setting up, managing and extending their computer systems.

Achievements 2010 – 2011

- Development of ICT Social Enterprise to ensure our work continues when initial grants end
- Supplied high quality information and advice
- Provided high quality training to members
- Gave high quality human resources advice to members, exceeding targets
- Launched HAVS' dynamic new website www.hillingdonconnected.org.uk
- Provided strong representation on the Safeguarding & Family Trust Boards
- Developed apprenticeships at HAVS
- Sourced funding for the borough's voluntary and community sector
- Developed and supported small groups
- Conducted membership surveys to listen to the needs of the voluntary and community sector
- Represented the voluntary and community sector on a range of forums
- Played an active role on the Local Strategic Partnership
- Showcased children's projects to statutory partners resulting in increased knowledge and new opportunities for joint working and referrals
- Continued to support organisations to ensure they have good practice in safeguarding children

Vital volunteers



Volunteers are the backbone of the Big Society. In Hillingdon there are thousands of volunteers who willingly give of their time, energy, skills and talents.

In 2010 the **Hillingdon Volunteer Achievement Awards**, organised by HAVS and its partners, again proved a resounding success.

The annual event recognises the vital part that volunteers play in the life of the local community. The recipients, who are presented with their awards at a special ceremony, are nominated by the public and the many charities and voluntary organisations for whom they work.

Our **Volunteer Centre** acts as a focal point for people looking for volunteering opportunities and for those wishing to recruit volunteers.

In the year we boosted our existing information bank as we recruited a further 1,422 volunteers.

Case study - Kristian Johnson

After getting information from the Hillingdon Volunteer Centre I found the charity Green Corridor were looking for a Media Volunteer to film their activities and create a promotional film for the organisation.

I have a passion for film and my ambition is to be part of the film industry. Amazingly I was soon filming people clearing archaeological sites, removing brambles, cutting back trees, and really making a difference to the environment. It made all the footage I collected much more exciting and at the end of it I managed to create a great promotional video!

I made many friends and believe working with Green Corridor helped me secure the job I have today. It was the diversity of my voluntary activities that sparked my employer's interest. There is no reason not to get involved. It's fun, a great experience and you meet amazing people!

Thank you !

HAVS thanks the following organisations who generously supported our work.



London Borough of Hillingdon



City Bridge Trust



Children's Workforce Development Council



Capacity Builders



Hillingdon Community Trust



The Big Lottery Fund



Hillingdon Primary Care Trust